# LIBRARIAN AS TEAM LEADER

#### Presenter:

Muhammad Shahid Soroya

Regional Librarian

# Overview

- **What is a team?**
- Who is a leader?
- Team development
- Leadership role in team
- Signs of ineffectiveness
- **❖** What next?

# What is a Team?

"Organizational groups composed of members who are **interdependent**, who **share common goals**, and who must **coordinate** the activities to accomplish these goals are called team".



# Who is a Leader and What is Leadership?

#### Leader is

"a guiding or directing head, as of an army, movement, or political gr oup" (Dictionary.com).

#### Leadership is

"Leadership is a process whereby an individual influences a group of individuals to achieve a common goal." (Northouse, 2007)

# Team Leadership



A team leader's belief is that the whole is greater than the sum of its parts.

# Why Team Work?

- Together
- **E**veryone
- Achieves
- <u>M</u>ore

Together Everyone Achieves More

## What makes an effective team?

- Good communication and social skills
- Positive interdependence: We instead of me
- Individual accountability/ Personal responsibility
- Shared goals
- Processes for conflict resolutions

# Leader Vs Manager

- Vision
- Situation handling
- Light the way to the future
- Change

## Stages of Team Development

#### Forming:

Orientation, break the ice Leader: Facilitate social interchanges

#### **Storming:**

Conflict, disagreement
Leader: Encourage participation,
surface differences

#### Norming:

Establishment of order and cohesion Leader: help clarify team roles, norms, values

#### **Performing:**

Cooperation, problem solving Leader: Facilitate task accomplishment

# Team Leadership Roles

#### Task-Specialist Role

• Team leadership role associated with initiating new ideas, evaluating the team's effectiveness, seeking to clarify tasks and responsibilities, summarizing facts and ideas for others, and stimulating others to action

#### **Socio-Emotional Role**

• Team leadership role associated with facilitating others' participation, smoothing conflicts, showing concern for team members' needs and feelings, serving as a role model, and reminding others of standards for team interaction

## What Team Leader should do?

- Create a vision
- · Keep the purpose, goals, and approach relevant and meaningful
- Develop a sense of urgency
- Set clear rules of behavior
- Build commitment and confidence
- Manage relationships with outsiders
- Create opportunities for others
- Grow together
- Keep them informed
- Reinforcement works wonders

## What a Team Leader Must Do?

- Give feedback & resolve conflict
- Help to keep team focused on the mission despite personality conflict, work style difference and blockages by interpersonal conflict
- Build trust and inspire teamwork
- Coach team members and group members toward higher levels of performance
- Facilitate and support the team decisions

### Cont....

- Expand the teams capabilities
- Create a team identity
- Enable & empower group members to accomplish their work
- Encourage team members to eliminate low-value work

# Signs indicating time of Rebuilding Team

- Loss of productivity or output
- Complaints
- Conflicts between personnel
- Lack of clear goals
- Confusion about assignments
- Lack of innovation or risk taking
- Ineffective meetings
- Lack of initiative
- Poor communication
- Lack of trust
- Employees feel that their work is not recognized
- Decisions are made that people do not understand or agree with

## What Next?

- Diagnostic Meetings
- Categorize the issues
- Develop action Plans

# Thanks!!!

- Comments
- Suggestions
- Questions